

Patricia M. French Senior Attorney Legal

300 Friberg Parkway Westborough, MA 01581 (508) 836.7394 Fax: (508) 836.7039 pfrench@nisource.com

October 29, 2004

VIA ELECTRONIC AND OVERNIGHT DELIVERY

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

Re D.T.E. 04-01 - Investigation Regarding the Assignment of Interstate Pipeline Capacity

Dear Secretary Cottrell:

Enclosed for filing in the above-referenced docket are the Supplemental Responses of Bay State Gas Company ("Bay State" or "Company" or "BSG") to:

DTE-1-LDC-7 and DTE-1-LDC-11.

The Company continues to work on the supplemental responses to DTE-1-LDC-5 and DTE-1-LDC-6 and will file them as soon as the information is available.

Please do not hesitate to contact me with any questions. Kindly date-stamp a copy of this letter for our files and return it to us in the enclosed envelope.

Thank you for your attention to this matter

Very truly yours,

Patricia M. French

cc: Caroline M. Bulger, Hearing Officer (1 copy)
Andreas Thanos, Assistant Director, Gas Division (5 copies)
Service List

COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

RESPONSE OF BAY STATE GAS COMPANY TO THE FIRST SET OF INFORMATION REQUESTS FROM THE D.T.E. D.T.E. 04-1

Date: October 29, 2004

Witness Responsible: Joseph A. Ferro

All LDCs-7: Please provide information on marketers serving the Company's service territory during the period 1996-present on a seasonal basis (heating and non-heating seasons) as depicted in Table 3: "Active Marketers".

RESPONSE: Please see Attachment DTE-1-LDC-7, which presents the requested marketer information from the 2001 summer period to the 2003-2004 winter period. The Company will now work towards compiling this information pertaining to seasons prior to the 2001 summer period. The Company will provide any additional data to the Department and the parties as a supplemental or updated response as soon as it is available.

SUPPLEMENTAL RESPONSE:

Supplemental Attachment DTE-1-LDC-7 presents marketer volume information, as well as entering and exiting dates, for the period November 1999 through April 2004 by season, and thus, from the Winter 1999-2000 period to the Winter 2003-2004 period.

The Company was unable to provide marketer specific information prior to November 1, 1999 as it needed to access tapes run off its prior, or legacy, Customer Information System (CIS). Bay State switched over to a new CIS on November 1, 1999 for the purpose of becoming Y2K compliant. The tapes were apparently incomplete in that marketer identifiers were not preserved.

Season-Year	Volun	nes	Active Period		
		% of total			
Winter 99 - 00	MMBtu	Sendout	Entering Date	Exiting Date	
AGF Direct	928,068	4.6%	Jan-98	Oct-00	
AllEnergy/TOG	3,552,787	17.5%	Sep-96	Dec-03	
Amerada Hess	51,689	0.3%	Jan-96	present	
Aurora Natural Gas	1,283	0.0%	Nov-98	Feb-00	
Columbia Energy	8,034	0.0%	Dec-98	Apr-00	
EnergyEast	239,732	1.2%	Jan-96	present	
Energy Express	1,092,742	5.4%	Dec-96	Feb-00	
Energy Vision	121,636	0.6%	Jan-96	Jan-99	
Enron	117,264	0.6%	Sep-97	Apr-00	
L E Belcher	236,623	1.2%	Nov-96	Apr-01	
Metromedia	428,295	2.1%	Oct-99	present	
Metromedia2	0	0.0%	Oct-99	present	
National Fuel	55,282	0.3%	Sep-96	Jul-00	
Noram	535,395	2.6%	Sep-96	Jan-01	
Perry Gas	19,126	0.1%	Mar-99	Mar-00	
PG&EEnergy	38,050	0.2%	Mar-98	Mar-01	
Providence Energy	953,596	4.7%	Apr-97	Nov-00	
Reliant	1,004,233	5.0%	Sep-96	Jan-01	
Scasco	17,640	0.1%	Mar-00	Nov-03	
Select Energy	143,692	0.7%	Jun-99	present	
Select Energy2	0	0.0%	Jun-99	present	
Sprague Energy	642	0.0%	Apr-00	present	
TXU	1,189,248	5.9%	Jan-96	Jun-02	
Tiger Nat	156,120	0.8%	Aug-99	Aug-03	
Utilicorp	11,530	0.1%	Jun-96	Feb-00	
Total Transportation	10,902,707	53.8%	•		
Total Sendout	20,260,489				

Season-Year	Volun	nes	Active Period			
		% of total				
Summer 00	MMBtu	Sendout	Entering Date	Exiting Date		
AGF Direct	623,583	1.6%	Jan-98	Oct-00		
Adams	153,387	0.4%	Aug-00	Nov-03		
AllEnergy/TOG	1,579,319	3.9%	Sep-96	Dec-03		
Aurora Natural Gas	30	0.0%	Nov-98	Feb-00		
Amerada Hess	8,639	0.0%	Jan-96	present		
Enron	376	0.0%	Sep-97	Apr-00		
Energy Express	602	0.0%	Dec-96	Feb-00		
EnergyEast	55,130	0.1%	Jan-96	present		
HESCO	3,546	0.0%	Sep-00	present		
L E Belcher	70,144	0.2%	Nov-96	Apr-01		
Metromedia	79,120	0.2%	Oct-99	present		
Metromedia2	0	0.0%	Oct-99	present		
National Fuel	7,912	0.0%	Sep-96	Jul-00		
Noram	535,395	1.3%	Sep-96	Jan-01		
P G & E Energy	11,565	0.0%	Mar-98	Mar-01		
Providence Energy	532,839	1.3%	Apr-97	Nov-00		
Reliant	350,796	0.9%	Sep-96	Jan-01		
Scasco	34,257	0.1%	Mar-00	Nov-03		
Select Energy	84,280	0.2%	Jun-99	present		
Select Energy2	0	0.0%	Jun-99	present		
Sprague Energy	257,959	0.6%	Apr-00	present		
TXU	157,347	0.4%	Jan-96	Jun-02		
Tiger Nat	751,636	1.9%	Aug-99	Aug-03		
Total Transportation	5,297,862	13.2%		_		
Total Sendout	40,095,788					

Season-Year	Volun		Active Period			
		% of total				
Winter 00 - 01	MMBtu	Sendout	Entering Date	•		
Adams Energy	582,165	2.4%	Aug-00	Nov-03		
AGF Direct	44	0.0%	Jan-98	Oct-00		
AllEnergy/TOG	3,638,197	14.9%	Sep-96	Dec-03		
Amerada Hess	1,216,353	5.0%	Jan-96	present		
Aurora Natural Gas	1,337	0.0%	Nov-98	Feb-00		
EnergyEast	255,611	1.0%	Jan-96	present		
HESCO	175,642	0.7%	Sep-97	Apr-00		
L E Belcher	331	0.0%	Nov-96	Apr-01		
Metromedia	1,450,638	5.9%	Jan-96	present		
Metromedia2	0	0.0%	Oct-99	present		
Noram	11,110	0.0%	Sep-96	Jan-01		
P G & E Energy	30,049	0.1%	Mar-98	Mar-01		
Providence Energy	165,865	0.7%	Apr-97	Nov-00		
Reliant	203,704	0.8%	Oct-99	present		
Scasco	215,399	0.9%	Aug-00	Nov-03		
Select Energy	279,832	1.1%	Mar-00	Nov-03		
Select Energy2	0	0.0%	Jun-99	present		
Sprague Energy	551,715	2.3%	Jun-99	present		
TXU	177,777	0.7%	Jan-96	Jun-02		
Tiger Nat	1,863,353	7.6%	Aug-99	Aug-03		
Total Transportation	10,819,122	44.3%	-	_		
Total Sendout	24,444,444					

Season-Year	Volumes			Active Period			
		% of total					
Summer 2001	MMBtu	Sendout	Entering Date	Exiting Date			
Adams Energy	190,193	0.9%	Aug-00	Nov-03			
AllEnergy/TOG	1,643,219	8.1%	Sep-96	Dec-03			
Amerada Hess	957,786	4.7%	Jan-96	present			
EnergyEast	51,290	0.3%	Jan-96	present			
Enron	0	0.0%	Sep-97	Apr-00			
HESCO	77,079	0.4%	Jan-96	present			
Metromedia	370,873	1.8%	Oct-99	present			
Metromedia2	270,010	1.3%	Oct-99	present			
NE Energy	245,102	1.2%	Aug-00	Nov-03			
Scasco	107,949	0.5%	Mar-00	Nov-03			
Select Energy	62,367	0.3%	Jun-99	present			
Select Energy2	117,495	0.6%	Jun-99	present			
Sprague Energy	719,766	3.6%	Apr-00	present			
TXU	29,739	0.1%	Jan-96	Jun-02			
Tiger Nat	79,677	0.4%	Aug-99	Aug-03			
Total Transportation	4,922,544	24.3%					
Total Sendout	20,260,489						
Sanan Vaar	Volum		Activo	Dariad			

Season-Year	Volun	nes	Active Period			
		% of total				
Winter 01-02	MMBtu	Sendout	Entering Date	Exiting Date		
Adams Energy	436,356	1.1%	Aug-00	Nov-03		
AllEnergy/TOG	3,241,170	8.1%	Sep-96	Dec-03		
Amerada Hess	1,591,371	4.0%	Jan-96	present		
EnergyEast	224,994	0.6%	Jan-96	present		
HESCO	79,120	0.2%	Jan-96	present		
Metromedia	252,858	0.6%	Oct-99	present		
Metromedia2	808,231	2.0%	Oct-99	present		
NE Energy	1,040,984	2.6%	Aug-00	Nov-03		
Scasco	273,672	0.7%	Mar-00	Nov-03		
Select Energy	202,369	0.5%	Jun-99	present		
Select Energy2	460,668	1.1%	Jun-99	present		
Sprague Energy	1,306,854	3.3%	Apr-00	present		
TXU	61,318	0.2%	Jan-96	Jun-02		
Tiger Nat	167,113	0.4%	Aug-99	Aug-03		
Total Transportation	10,147,077	25.3%				
Total Sendout	40,095,788					

Season-Year	Volum	nes % of total	Active Period			
Summer 2002	MMBtu	Sendout	Entering Date	Exiting Date		
Adams Energy	323,590	1.3%	Aug-00	Nov-03		
AllEnergy/TOG	1,374,373	5.6%	Sep-96	Dec-03		
Amerada Hess	848,740	3.5%	Jan-96	present		
EnergyEast	66,667	0.3%	Jan-96	present		
HESCO	50,645	0.2%	Jan-96	present		
Metromedia	148,111	0.6%	Oct-99	present		
Metromedia2	303,437	1.2%	Oct-99	present		
MultiFuels	104,305	0.4%	Sep-02	Nov-03		
NE Energy	285,900	1.2%	Aug-00	Nov-03		
Scasco	152,699	0.6%	Mar-00	Nov-03		
Select Energy	110,314	0.5%	Jun-99	present		
Select Energy2	124,464	0.5%	Jun-99	present		
Sempra SP	55,528	0.2%	Oct-02	present		
Sprague Energy	1,013,223	4.1%	Apr-00	present		
Total Transportation	4,961,995	20.3%				
Total Sendout	24,477,593					

Season-Year	Volun	nes	Active Period			
		% of total				
Winter 02-03	MMBtu	Sendout	Entering Date	Exiting Date		
Adams Energy	504,932	1.0%	Aug-00	Nov-03		
AllEnergy/TOG	3,183,956	6.2%	Sep-96	Dec-03		
Amerada Hess	1,471,133	2.9%	Jan-96	present		
EnergyEast	318,794	0.6%	Jan-96	present		
HESCO	29,749	0.1%	Jan-96	present		
Metromedia	328,407	0.6%	Oct-99	present		
Metromedia2	1,369,647	2.7%	Oct-99	present		
MultiFuels	580,518	1.1%	Sep-02	Nov-03		
NE Energy	288,507	0.6%	Aug-00	Nov-03		
Scasco	271,689	0.5%	Mar-00	Nov-03		
Select Energy	204,561	0.4%	Jun-99	present		
Select Energy2	453,497	0.9%	Jun-99	present		
Sempra SP	270,622	0.5%	Oct-02	present		
Sprague Energy	1,685,785	3.3%	Apr-00	present		
Total Transportation	10,961,797	21.5%	•			
Total Sendout	51,020,656					

Season-Year	Volun	nes	Active Period			
Summer 2003	MMBtu	Sendout	Entering Date	Exiting Date		
Adams Energy	192,889	1.0%	Aug-00	Nov-03		
AllEnergy Mas	195,206	1.0%	Sep-03	Feb-04		
AllEnergy/Hess	257,134	1.3%	Sep-96	Dec-03		
AllEnergy/TOG	272,188	1.3%	Sep-96	Dec-03		
Amerada Hess	760,618	3.8%	Jan-96	present		
EnergyEast	169,097	0.8%	Jan-96	present		
HESCO	24,871	0.1%	Jan-96	present		
Metromedia	90,708	0.4%	Oct-99	present		
Metromedia2	530,628	2.6%	Oct-99	present		
MultiFuels	375,666	1.9%	Sep-02	Nov-03		
NE Energy	68,894	0.3%	Aug-00	Nov-03		
Scasco	124,997	0.6%	Mar-00	Nov-03		
Select Energy	95,751	0.5%	Jun-99	present		
Select Energy2	185,933	0.9%	Jun-99	present		
Sempra SP	46,059	0.2%	Oct-02	present		
Sprague Energy	1,309,218	6.5%	Apr-00	present		
Xenergy	22,383	0.1%	Sep-95	present		
Total Transportation	4,722,240	23.3%				
Total Sendout	20,861,776					

Season-Year	Volum		Active Period			
		% of total				
Winter 03-04	MMBtu	Sendout	Entering Date	Exiting Date		
Adams Energy	60,216	0.1%	Aug-00	Nov-03		
AllEnergy/TOG	158,320	0.3%	Sep-96	Dec-03		
Amerada Hess	2,525,558	5.3%	Jan-96	present		
EnergyEast	556,875	1.2%	Jan-96	present		
Global SP	23,819	0.1%	Sep-03	present		
HESCO	22,603	0.0%	Jan-96	present		
Metromedia	400,886	0.8%	Oct-99	present		
Metromedia2	2,023,946	4.3%	Oct-99	present		
NE Energy	11,112	0.0%	Aug-00	Nov-03		
Santa Buckley	179,815	0.4%	Nov-03	present		
Select Energy	232,663	0.5%	Jun-99	present		
Select Energy2	763,115	1.6%	Jun-99	present		
Sempra SP	265,012	0.6%	Oct-02	present		
Sprague Energy	2,150,877	4.5%	Apr-00	present		
Xenergy	39,684	0.1%	Sep-95	present		
Total Transportation	9,414,501	19.9%	•			
Total Sendout	47,334,598					

COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

RESPONSE OF BAY STATE GAS COMPANY TO THE FIRST SET OF INFORMATION REQUESTS FROM THE D.T.E. D.T.E. 04-1

Date: October 29, 2004

Witness Responsible: Joseph A. Ferro

All LDCs-11: Please provide information on switching activities (transfers from marketer to marketer) for the period 1996-present on a seasonal basis (heating and non-heating seasons) as it is depicted in attached Table 4: "Switching Activity".

RESPONSE: Please see Attachment DTE-1-LDC-11, which presents the requested information on switching activity from the 2001-02 winter period to the 2003-2004 winter period. The Company will now work towards compiling this information pertaining to seasons prior to the 2001-2002 winter period. The Company will provide any additional data to the Department and the parties as a supplemental or updated response as soon as it is available.

SUPPLEMENTAL RESPONSE:

Supplemental Attachment DTE-1-LDC-11 presents the switching activity information for the period November 1999 through April 2004 by season, and thus, from the Winter 1999-2000 period to the Winter 2003-2004 period.

The Company is unable to provide switching activity information prior to November 1, 1999 as it needed to access tapes run off its prior, or legacy, Customer Information System (CIS). Bay State switched over to a new CIS on November 1, 1999 for the purpose of becoming Y2K compliant. The tapes were apparently incomplete in that marketer identifiers were not preserved.

	Ī	Сар	acity Exer	npt			No	n-Capacity Exe	empt	
Winter 99-00										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
T1, T2		0.0%	00	0.0%	00.0	168	42%	2,291	31.8%	13.6
T3, T4 t40	1 323	0.0%	60 50.957	0.0% 10.9%	60.0	1563 311	10% 11%	145,170	10.8% 9.6%	92.9
t41	323 198	11.6% 12.1%	50,857 254,868	1.3%	157.5 1,287.2	83	5%	44,756 97,164	9.6% 0.5%	143.9 1,170.7
t42	58	7.8%	297,957	11.9%	5,137.2	18	2%	143,892	5.8%	7,994.0
t43	3	9.4%	91,821	16.6%	30,607.0	0	0%	0	0.0%	0.0
t50	90	12.1%	12,064	10.1%	134.0	71	10%	15,617	13.1%	220.0
t51	74	8.8%	96,773	11.4%	1,307.7	44	5%	47,696	5.6%	1,084.0
t52	22	8.7%	144,914	8.6%	6,587.0	17	7%	126,496	7.5%	7,440.9
t53	13	12.1%	451,454	16.5%	34,727.2	0	0%	0	0.0%	0.0
Summer 2000										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
T1, T2	2	0.4%	66	1.2%	33.0	116	22%	1,792	32.5%	15.4
T3, T4		0.0%		0.0%		3	0%	27	0.0%	9.0
t40	48	2.1%	1,984	2.1%	41.3	46	2%	1,844	2.0%	40.1
t41 t42	45 26	2.7% 3.4%	11,529	2.7% 6.3%	256.2	49 28	3% 4%	17,849	4.1%	364.3 1,551.1
t43	1	3.4%	38,283 9,362	5.1%	1,472.4 9,362.0	0	0%	43,430 27,764	7.2% 15.1%	0.0
t50	10	1.6%	677	1.2%	67.7	12	2%	971	1.7%	80.9
t51	12	1.5%	7,370	1.7%	614.2	31	4%	27,688	6.3%	893.2
t52	7	2.7%	74,684	7.8%	10,669.1	4	2%	11,012	1.2%	2,753.0
t53	12	11.2%	667,471	30.3%	55,622.6	0	0%	24,332	1.1%	0.0
Winter 00-01										
Willer 00-01	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
T1, T2	1	0.5%	85	4.6%	85.0	1	0%	248	13.4%	248.0
T3, T4		0.0%		0.0%			0%		0.0%	
t40	54	3.0%	14,603	3.8%	270.4	104	6%	23,614	6.1%	227.1
t41	119	7.6%	177,373	9.5%	1,490.5	120	8%	145,997	7.8%	1,216.6
t42	67	13.3%	475,630	21.4%	7,099.0	13	3%	64,568	2.9%	4,966.8
t43	3	7.5%	95,844	19.1%	31,948.0	0	0%	35,605	7.1%	
t50	37	7.4%	5,693	6.0%	153.9	19	4%	2,222	2.3%	116.9
t51 t52	39 32	5.5% 13.7%	76,855 279,536	10.9% 18.1%	1,970.6 8,735.5	75 14	11% 6%	61,929 104,434	8.8% 6.8%	825.7 7,459.6
t53	14	13.7 %	421,279	17.0%	30,091.4	3	3%	94,849	3.8%	31,616.3
.00		.0.070	,	17.070	00,00111	· ·	0,0	0 1,0 10	0.070	0.,0.0.0
Summer 2001										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
t03		0.0%		0.0%		3	1%	34	1.2%	11.4
t40	46	2.5%	2,273	3.5%	49.4	25	1%	878	1.3%	35.1
t41	170	10.8%	39,456	9.4%	232.1	64	4%	15,378	3.7%	240.3
t42	120	22.2%	128,740	26.9%	1,072.8	19	4% 3%	32,411	6.8%	1,705.8
t43 t50	31	0.0% 5.7%	3,477	0.0% 6.6%	112.1	1 7	3% 1%	9,464 992	5.7% 1.9%	9,464.2 141.7
t51	59	8.6%	38,425	9.3%	651.3	62	9%	53,255	12.9%	858.9
t52	53	22.9%	180,840	27.5%	3,412.1	24	10%	101,672	15.4%	4,236.3
t53	10	9.6%	348,996	15.7%	34,899.6	2	2%	26,983	1.2%	13,491.4
			,		,	_		-,-22		,

		Сар	acity Exer	npt			Non-C	Capacity Exe	empt	
Winter 01-02	0	0/ -4		0/ -4		0	0/ -4		0/ -4	
	Custs Changed	% of Total	Dth	% of Total Dth	Use per Customer	Custs Changed	% of Total	Dth	% of Total Dth	Use per Customer
t40	40	3.1%	7,809	4.2%	195.2	22	5.0%	3,706	4.4%	168.4
t41	111	8.5%	119,347	9.8%	1,075.2	49	10.1%	48,702	11.6%	993.9
t42	53	12.4%	246,556	14.6%	4,652.0	46	1.5%	154,209	18.7%	3,352.4
t43	4	6.1%	103,173	22.4%	25,793.3	1	14.3%	81,013	28.5%	81,013.3
t50	22	6.4%	3,229	7.7%	146.8	6	3.4%	861	4.2%	143.5
t51	44	9.5%	27,337	8.1%	621.3	15	8.4%	12,563	8.9%	837.5
t52	8	6.1%	35,479	6.0%	4,434.9	1	1.4%	3,171	1.5%	3,171.4
t53	7	10.1%	296,460	14.8%	42,351.4	1	8.3%	112,979	18.4%	112,978.8
Summer 2002										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
t03						1	3.1%	35	2.6%	34.5
t40	36	3.7%	2,017	7.0%	56.0	36	7.4%	2,493	9.1%	69.3
t41	86	8.6%	23,364	9.7%	271.7	54	15.0%	12,383	15.3%	229.3
t42	13	4.1%	34,010	10.7%	2,616.2	10	0.1%	12,898	4.4%	1,289.8
t43	4	6.6%	27,764	23.4%	6,941.0	1	20.0%	27,764	40.4%	27,763.9
t50	10	3.4%	3,127	10.7%	312.7	15	6.7%	1,704	8.9%	113.6
t51	26	5.6%	19,493	7.7%	749.7	43	15.7%	24,240	15.5%	563.7
t52	11	7.7%	54,934	9.5%	4,994.0	1	1.5%	1,579	1.0%	1,578.9
t53	4	5.7%	65,180	3.2%	16,295.0	1	7.1%	24,332	5.4%	24,332.2
Winter 02-03										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
t40	24	2.8%	7,200	3.0%	300.0	44	14.1%	13,303	14.8%	302.3
t41	62	6.6%	84,309	5.8%	1,359.8	19	6.8%	25,599	6.0%	1,347.3
t42	25	7.8%	129,698	7.8%	5,187.9	1641	24.8%	199,312	24.9%	121.5
t43	2	3.4%	35,605	7.3%	17,802.7	1	20.0%	35,605	13.1%	35,605.4
t50	15	5.7%	2,389	5.1%	159.2	12	7.0%	2,710	9.9%	225.8
t51	34	7.6%	32,442	7.9%	954.2	12	5.3%	15,250	6.3%	1,270.8
t52	12	8.3%	94,491	10.0%	7,874.3	2	3.7%	18,440	6.7%	9,220.2
t53	14	19.4%	258,019	10.2%	18,429.9	3	21.4%	103,502	14.8%	34,500.8
Summer 2003										
	Custs	% of		% of	Use per	Custs	% of		% of	Use per
	Changed	Total	Dth	Total Dth	Customer	Changed	Total	Dth	Total Dth	Customer
t03		= ==./				3	21.4%	34	4.6%	11.4
t40	46	7.5%	2,273	13.0%	49.4	25	10.2%	878	7.9%	35.1
t41	170	20.1%	39,456	20.1%	232.1	64	18.0%	15,378	17.2%	240.3
t42	120	32.2%	128,740	34.0%	1,072.8	19	0.3% 25.0%	32,411	11.5%	1,705.8
t43	31	15 70/	2 477	23.5%	112.1	1 7		9,464 992	17.3%	9,464.2
t50 t51	59	15.7% 20.8%	3,477 38,425	24.3%	651.3	62	5.1% 31.2%	53,255	8.4% 42.5%	141.7 858.9
t52	53	42.7%	180,840	33.9%	3,412.1	24	61.5%	101,672	63.5%	4,236.3
t53	10	14.5%	348,996	18.1%	34,899.6	2	15.4%	26,983	7.8%	13,491.4
W										
Winter 03-04	Cueto	% of		0/. of	Hee per	Cuete	% of		0/. of	Use per
	Custs Changed	% or Total	Dth	% of Total Dth	Use per Customer	Custs Changed	% or Total	Dth	% of Total Dth	Customer
t03	Changed 4	80.0%	503	90.3%	125.8	Changed 4	22.2%	638	22.1%	159.6
t40	130	22.5%	24,029	21.8%	184.8	27	12.2%	5,131	9.6%	190.0
t41	131	17.7%	141,682	15.9%	1,081.5	46	13.3%	53,298	13.0%	1,158.6
t42	74	20.5%	312,010	18.0%	4,216.4	15	13.6%	95,349	15.0%	6,356.6
t43	2	11.1%	54,034	14.5%	27,016.8		. 3.0 /0	50,010	. 0.0 /0	5,500.0
t50	25	13.4%	4,270	22.4%	170.8	28	19.4%	4,294	15.6%	153.3
t51	72	29.8%	54,565	26.3%	757.8	53	24.1%	43,729	20.3%	825.1
t52	41	34.7%	276,080	33.7%	6,733.7	16	43.2%	108,472	45.5%	6,779.5
t53	18	27.7%	657,054	26.7%	36,503.0		33.3%	152,500	35.4%	38,124.9